



**CenturyLink™**

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COMMISSION

**Craig J. Brown**  
Suite 250  
1089 New York Avenue, N.W.  
Washington, DC 20001  
Phone 303-892-2503  
Facsimile 303-896-1107

Assistant General Counsel

**VIA ECFS**

May 18, 2020

ND-2020-5-C

Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, DC 20554

Re: Amendment - Section 63.71 Application of Level 3 Telecom For Authority  
Pursuant to Section 214 of the Communications Act of 1934, As Amended, to  
Grandfather the Provision of Enterprise SIP Trunking – WC Docket No. 20-33

Dear Ms. Dortch:

By this letter, CenturyLink amends its application seeking to grandfather the provision of Enterprise SIP Trunking, filed on January 29, 2020 in the above-referenced docket (Application).

CenturyLink amends the Application by requesting an effective date of June 30, 2020 and clarifying that the application seeks to grandfather the Affected Service, and not to discontinue the service at this time. A copy of the Notice of clarification to Customers, mailed on April 22, 2020 is attached hereto.

Please contact me should you have any questions.

Sincerely,

/s/ Craig J. Brown

Copy (via email) to: Kimberly Jackson ([Kimberly.Jackson@fcc.gov](mailto:Kimberly.Jackson@fcc.gov))  
Copy via First-Class U.S. Mail, Postage Prepaid, Certificate of Service

ATTACHMENT A



100 CenturyLink Drive  
Monroe, Louisiana 71203

DATE

«Customer\_name»

Billing Account Number: « BAN »

«Address\_1»

«Address\_2»

«Address\_3»

«City», «State» «Zip»

**Important Notice Regarding the Planned Grandfathering of Enterprise SIP Trunking  
Provided by Level 3 Telecom, a CenturyLink Company**

Dear «Customer\_contact\_name»:

On January 27, 2020, Level 3 Telecom notified you by letter of its intent to grandfather its Enterprise SIP Trunking service. This letter corrects an error in the January 27<sup>th</sup> notice and replaces and supersedes that notice.

At CenturyLink, our goal is to provide you with great quality and value while still remaining competitive. Changing market conditions require that we continually evaluate our prices, product offerings and infrastructure.

Occasionally our evaluation directs us to make changes to some products; therefore we are writing to inform you that CenturyLink is grandfathering the Enterprise Session Initiation Protocol (SIP) Trunking product offered by its Level 3 Telecom affiliates in Alabama, Arkansas, Arizona, California, Colorado, Connecticut, the District of Columbia, Florida, Georgia, Idaho, Illinois, Indiana, Kansas, Kentucky, Louisiana, Maryland, Michigan, Minnesota, Mississippi, Missouri, North Carolina, Nebraska, New Jersey, New Mexico, Nevada, New York, Ohio, Oregon, Pennsylvania, South Carolina, Tennessee, Texas, Utah, Virginia, Washington, and Wisconsin. This action is necessary because the equipment associated with this service has been discontinued by the manufacturer and is no longer supported.

Enterprise SIP Trunking is a Voice over Internet Protocol (VoIP) service that allows the sharing of SIP call paths across two redundant IP-PBX platforms and provides bi-directional Business Continuity and Disaster Recovery functionality.

As of June 30, 2020, or as soon after that date as authorized by the Federal Communications Commission and relevant state regulatory commissions, Level 3 Telecom's Enterprise SIP Trunking product will no longer be available to new customers or for new orders from existing customers.

Service to existing customers of this service will be grandfathered as follows:

- Existing contracts for this service will not be renewed.
- Customers with a contract may retain this service on a month-to-month basis once that contract expires.

Please be aware that there are various options to replace your current service with an alternate CenturyLink service. For example, CenturyLink's Voice Complete service would be an ideal replacement if you have three or more locations that will share unlimited Concurrent Call Pathways (CCPs) and it supports a hybrid environment of TDM or IP handoffs. If you are looking for additional feature packages, IQ SIP would be a great fit. IQ SIP offers up to 120,000 shared CCPs with an enhanced portal experience.

Functional Component	IQ SIP	Voice Complete
Customer Size Sweet Spot	10-500 employees	500+ employees
Max Call Paths	200,000	Unlimited
Shared Call Paths	✓	✓
Local and LD/National Calling	✓	✓
Switched TF/Freephone	✓	✓
International Origination	Not Available	✓
International Termination	✓	✓
Countries Supported	United States Only	US, UK, France, Germany, Belgium, Netherlands
Managed SBC Provided	✓ (available with data bundle)	Not Available
Geographically independent TNs	✓	✓
Failover Protection Included	✓	✓
PRI Handoff	✓	✓ (native)
Self-Service Portal	✓	✓
TN and CCP Ordering in the Portal	✓ (near real time)	✓
Voice Encryption/TLS	✓	Not Available
Nomadic 911 self-service in Portal	✓	✓

You are encouraged to migrate now to another CenturyLink service, to avoid risk of business disruption due to network service unavailability if the equipment should go down.

We understand that this is an inconvenience, but we are confident that our team can seamlessly manage the entire process to provide your business with a better communications solution.

If you subscribe to other services from CenturyLink, those services will NOT be impacted by the anticipated grandfathering of the Enterprise SIP Trunking product. Your other services will remain in place with no change to the applicable rates, terms, or conditions.

We would like to work with you as soon as possible to ensure we update your service and continue our valued relationship, so please contact your account manager or our toll-free

customer service number 800-871-9244 to speak with a sales contact for options that are available to you.

Thank you for your cooperation and prompt attention to this notice.

Sincerely,

**CenturyLink**  
**800-871-9244 (Toll Free Number)**  
[www.CenturyLink.com](http://www.CenturyLink.com)

N-20-xxx

**The following statement is required by the FCC:**

The FCC will normally authorize this proposed reduction or impairment of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed reduction or impairment of service. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of Level 3 Telecom, a CenturyLink Company. Comments should include specific information about the impact of this proposed reduction or impairment of service upon you or your company, including any inability to acquire reasonable substitute service.

CERTIFICATE OF SERVICE

I, Marjorie Herlth, do hereby certify that I have caused the foregoing **SECTION 63.71**

**APPLICATION (letter amendment)** to be:

- 1) Filed with the Secretary of the FCC via ECFS;
- 2) Served via first-class U.S. Mail, postage prepaid, on the Governors of the States listed on the attached service list;
- 3) Served via first-class U.S. Mail, postage prepaid, on the Public Utility Commissions listed on the attached service list;
- 4) Served via first-class U.S. Mail, postage prepaid, or via email on the Regulatory Authority for the Tribal Nations listed on the attached service list; and
- (5) Served via first-class U.S. Mail, postage prepaid, on the Special Assistant for Telecommunications under the Secretary of Defense<sup>1</sup>.

  
\_\_\_\_\_  
Marjorie Herlth

May 18, 2020

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<sup>1</sup> Section 63.71(a) directs applicants to submit a copy of the application to the Secretary of Defense, Special Assistant for Telecommunications. However, due to restructuring within the Department of Defense, that position no longer exists. Commission staff has advised that a copy of the application be sent instead to the Department of Defense Chief Information Officer.

Kay Ivey  
Office of the Governor  
600 Dexter Avenue  
Montgomery, AL 36130

Alabama Public Service Commission  
P. O. Box 304260  
Montgomery, AL 36130-4260

Doug Ducey  
Office of the Governor  
Executive Tower  
1700 West Washington Street  
Phoenix, AZ 85007

Arizona Corporation Commission  
1200 West Washington Street  
Phoenix, AZ 85007-2996

Asa Hutchison  
Office of the Governor  
500 Woodlane Street  
Little Rock, AR 72201

Arkansas Public Service Commission  
P. O. Box 400  
Little Rock, AR 72203-0400

Gavin Newsom  
Office of the Governor  
c/o State Capitol  
Suite 1173  
Sacramento, CA 95814

California Public Utilities Commission  
California State Building  
505 Van Ness Avenue  
San Francisco, CA 94102-3298

Jared Polis  
Office of the Governor  
136 State Capitol  
Denver, CO 80203-1792

Colorado Public Utilities Commission  
Suite 250  
1560 Broadway  
Denver, CO 80202

Ned Lamont  
Office of the Governor  
State Capitol  
210 Capitol Avenue  
Hartford, CT 06106

Connecticut Public Utilities Regulatory  
Authority  
10 Franklin Square  
New Britain, CT 06051

Muriel Bowser  
Executive Office of the Mayor of the  
District of Columbia  
1350 Pennsylvania Avenue, N.W.  
Suite 316  
Washington, DC 20004

District of Columbia Public Service  
Commission  
1325 G Street, N.W.  
Suite 800  
Washington, DC 20005

Ron DeSantis  
Office of Governor  
The Capitol  
400 S. Monroe St.  
Tallahassee, FL 32399

Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

Brian Kemp  
Office of the Governor  
206 Washington Street  
111 State Capitol  
Atlanta, GA 30334

Georgia Public Service Commission  
244 Washington Street, SW  
Atlanta, GA 30334-9052

Brad Little  
Office of the Governor  
State Capitol  
P. O. Box 83720  
Boise, ID 83720

Idaho Public Utilities Commission  
P. O. Box 83720  
Boise, ID 83720-0074

J.B. Pritzker  
Office of the Governor  
207 State House  
Springfield, IL 62706

Illinois Commerce Commission  
Suite C-800  
160 North LaSalle Street  
Chicago, IL 60601

Eric Holcomb  
Office of the Governor  
Statehouse  
Indianapolis, IN 46204-2797

Indiana Utility Regulatory Commission  
PNC Center  
Suite 1500 E  
101 West Washington Street  
Indianapolis, IN 46204

Laura Kelly  
Office of the Governor  
Capitol  
300 SW 10th Avenue, Suite 241S  
Topeka, KS 66612-1590

Kansas Corporation Commission  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027

Matt Bevin  
Office of the Governor  
700 Capitol Avenue, Suite 100  
Frankfort, KY 40601

Kentucky Public Service Commission  
P. O. Box 615  
211 Sower Boulevard  
Frankfort, KY 40602-0615



John Bel Edwards  
Office of the Governor  
P. O. Box 94004  
Baton Rouge, LA 70804

Louisiana Public Service Commission  
P. O. Box 91154  
Baton Rouge, LA 70821-9154

Larry Hogan  
Office of the Governor  
100 State Circle  
Annapolis, MD 21401-1925

Maryland Public Service Commission  
16<sup>th</sup> Floor  
6 St. Paul Street  
Baltimore, MD 21202-6806

Gretchen Whitmer  
Officer of the Governor  
P. O. Box 30013  
Lansing, MI 48909

Michigan Public Service Commission  
P. O. Box 30221  
Lansing, MI 48909

Tim Walz  
Office of the Governor  
116 Veterans Service Building  
20 W. 12<sup>th</sup> Street  
St. Paul, MN 55155

Minnesota Public Utilities Commission  
121 7<sup>th</sup> Place East  
Suite 350  
St. Paul, MN 55101-2147

Mike Parson  
Office of the Governor  
P. O. Box 720  
Jefferson City, MO 65102

Missouri Public Service Commission  
P. O. Box 360  
Jefferson City, MO 65102-0360

Pete Ricketts  
Office of the Governor  
Lincoln Office/State Capitol  
P. O. Box 94848  
Lincoln, NE 68509-4848

Nebraska Public Service Commission  
Suite 300  
1200 N Street  
Lincoln, NE 68508

Steve Sisolak  
Office of the Governor  
State Capitol Building  
101 N. Carson Street  
Carson City, NV 89701

Public Utilities Commission of Nevada  
1150 E. William Street  
Carson City, NV 89701-3109

Phil Murphy  
Office of the Governor  
P. O. Box 001  
Trenton, NJ 08625

New Jersey Board of Public Utilities  
44 S. Clinton Avenue  
Trenton, NJ 08625

Michelle Lujan Grisham  
Office of the Governor  
490 Old Santa Fe Trail, Room 400  
Santa Fe, NM 87501

New Mexico Public Regulation Commission  
Attn: Mr. Mike Ripperger  
1120 Paseo de Peralta  
P. O. Box 1269  
Santa Fe, NM 87504

Andrew M. Cuomo  
Office of the Governor  
NYS State Capitol Building  
Albany, NY 12224

New York State Public Service Commission  
Empire State Plaza  
Agency Building 3  
Albany, NY 12223-1350

Roy Cooper  
Office of the Governor  
20301 Mail Service Center  
Raleigh, NC 27699-0301

North Carolina Utilities Commission  
4325 Mail Service Center  
Raleigh, NC 27699-4300

Mike DeWine  
Office of the Governor  
Riffe Center, 30<sup>th</sup> Floor  
77 South High Street  
Columbus, OH 43215-6117

Public Utilities Commission of Ohio  
180 East Broad Street  
Columbus, OH 43215

Kate Brown  
Office of the Governor  
900 Court Street, NE  
Suite 160  
Salem, OR 97301

Public Utility Commission of Oregon  
P. O. Box 1088  
Salem, OR 97308-1088

Tom Wolf  
Office of the Governor  
508 Main Capitol Building  
Harrisburg, PA 17120

Pennsylvania Public Utility Commission  
P. O. Box 3265  
Harrisburg, PA 17105-3265

Henry McMaster  
Office of the Governor  
1205 Pendleton Street  
Columbia, SC 29201

Public Service Commission of South  
Carolina  
101 Executive Center Drive  
Suite 100  
Columbia, SC 29210

Bill Lee  
Office of the Governor  
State Capitol, 1<sup>st</sup> Floor  
Nashville, TN 37243

Tennessee Regulatory Authority  
502 Deaderick Street, 4<sup>th</sup> Floor  
Nashville, TN 37243

Greg Abbott  
Office of the Governor  
P. O. Box 12428  
Austin, TX 78711-2428

Public Utility Commission of Texas  
1701 N. Congress Avenue  
P. O. Box 13326  
Austin, TX 78711-3326

Ralph Northam  
Office of the Governor  
P. O. Box 1475  
Richmond, VA 23218

Virginia State Corporation Commission  
P. O. Box 1197  
Richmond, VA 23218

Jay Inslee  
Office of the Governor  
P. O. Box 40002  
Olympia, WA 98504-0002

Washington Utilities and Transportation  
Commission  
P. O. Box 47250  
Olympia, WA 98504-7250

Tony Evers  
Office of the Governor  
115 East Capitol  
Madison, WI 53702

Public Service Commission of Wisconsin  
P. O. Box 7854  
Madison, WI 53707-7854

Phil Bryant  
Office of the Governor  
P. O. Box 139  
Jackson, MS 39205

Mississippi Public Service Commission  
501 N. West Street, Suite 201A  
Woolfolk Building  
Jackson, MS 39201-1174 .

Gary Herbert  
Office of the Governor  
350 North State Street, Suite 200  
P. O. Box 142220  
Salt Lake City, UT 84114-2220

Public Service Commission of Utah  
Heber M. Wells Building  
160 East 300 South  
Salt Lake City, UT 84111

Minnesota Chippewa Tribe – Grand Portage  
Band  
Beth Drost  
PO Box 428  
Grand Portage MN 55606

Prairie Island Indian Community in the State  
of Minnesota  
Daniel Derudder  
Blank Johnson  
5636 Sturgeon Lake Rd.  
Welch MN 55089

Puyallup Tribe of the Puyallup Reservation  
Angel Robertiello  
3009 E. Portland Ave.  
Tacoma WA 98404-4926

Shakopee Mdewakanton Sioux Community  
of Minnesota  
Dawn Blanchard  
2330 Sioux Trail NW  
Prior Lake MN 55372

Department of Defense  
Chief Information Officer  
Pentagon  
Washington, DC 20301

Quechan Tribe of the Fort Yuma Indian Reservation

Tohono O'odham Nation of Arizona

Tonto Apache Tribe of Arizona

Yavapai-Apache Nation of the Camp Verde Indian Reservation

Yavapai-Prescott Indian Tribe

Nez Perce Tribe

Seminole Tribe of Florida (Big Cypress and Brighton Reservations)

Shoshone-Bannock Tribes of the Fort Hall Reservation

Southern Ute Indian Tribe of the Southern Ute Reservation, CO

Ute Mountain Ute Tribe

Coushatta Tribe of Louisiana

Grand Traverse Band of Ottawa and Chippewa Indians, Michigan

Iowa Tribe of Kansas and Nebraska

Jena Band of Choctaw Indians

Kickapoo Tribe of Indians of the Kickapoo Reservation in Kansas

Prairie Band Potawatomi Nation

Sac and Fox Nation of Missouri in Kansas and Nebraska

Sault Ste. Marie Tribe of Chippewa Indians, Michigan

Tunica-Biloxi Indian Tribe

Lower Sioux Indian Community in the State of Minnesota

Minnesota Chippewa Tribe - Bois Forte Band (Nett Lake)

Minnesota Chippewa Tribe - Fond du Lac Band

Minnesota Chippewa Tribe - Grand Portage Band

Minnesota Chippewa Tribe - Leech Lake Band

Minnesota Chippewa Tribe - Mille Lacs Band

Minnesota Chippewa Tribe - White Earth Band

Minnesota Chippewa Tribe, Minnesota (Bois Forte Band (Nett Lake); Fond du Lac Band; Grand Portage Band; Leech Lake Band; Mille Lacs Band; White Earth Band)

Prairie Island Indian Community in the State of Minnesota

Red Lake Band of Chippewa Indians

Upper Sioux Community, Minnesota

Omaha Tribe of Nebraska

Winnebago Tribe of Nebraska

Kewa Pueblo, New Mexico (Pueblo of Santo Domingo)

Pueblo of Acoma, New Mexico

Pueblo of Cochiti, New Mexico

Pueblo of Isleta, New Mexico

Pueblo of Nambe, New Mexico

Pueblo of Picuris, New Mexico

Pueblo of Pojoaque, New Mexico

Pueblo of San Felipe, New Mexico

Pueblo of San Ildefonso, New Mexico

Pueblo of Sandia, New Mexico

Pueblo of Santa Ana, New Mexico

[executivesecretary@quechantribe.com](mailto:executivesecretary@quechantribe.com);

[edward.manuel@tonation-nsn.gov](mailto:edward.manuel@tonation-nsn.gov);

[jdecola@tontoapache.org](mailto:jdecola@tontoapache.org);

[jrussell-winiecki@yan-tribe.org](mailto:jrussell-winiecki@yan-tribe.org);

[ejones@ypit.com](mailto:ejones@ypit.com);

[nptec@nezperce.org](mailto:nptec@nezperce.org);

[Chairman@semtribe.com](mailto:Chairman@semtribe.com);

[nsmall@sbtribes.com](mailto:nsmall@sbtribes.com);

[efrost@southernute-nsn.gov](mailto:efrost@southernute-nsn.gov);

[hcuthair@utemountain.org](mailto:hcuthair@utemountain.org);

[triciaponcho@coushattatribela.org](mailto:triciaponcho@coushattatribela.org);

[Thurlow.McClellan@gtbindians.com](mailto:Thurlow.McClellan@gtbindians.com);

[trhodd@iowas.org](mailto:trhodd@iowas.org);

[Chief@jenachoctaw.org](mailto:Chief@jenachoctaw.org);

[bwhitewater@yahoo.com](mailto:bwhitewater@yahoo.com);

[Lester.Randall@ktik-nsn.gov](mailto:Lester.Randall@ktik-nsn.gov);

[Liana@pbpnation.org](mailto:Liana@pbpnation.org);

[chief@sacandfoxnation-nsn.gov](mailto:chief@sacandfoxnation-nsn.gov);

[aaronpayment@saulttribe.net](mailto:aaronpayment@saulttribe.net);

[msampson@paragoncasinoresort.com](mailto:msampson@paragoncasinoresort.com);

[robert.larsen@lowersiouxs.com](mailto:robert.larsen@lowersiouxs.com);

[Catherine.Chavers@boisforte-nsn.gov](mailto:Catherine.Chavers@boisforte-nsn.gov);

[kevindupuis@fdlrez.com](mailto:kevindupuis@fdlrez.com);

[beth@grandportage.com](mailto:beth@grandportage.com);

[Faron.Jackson@llojibwe.org](mailto:Faron.Jackson@llojibwe.org);

[melanie.benjamin@millelacsband.com](mailto:melanie.benjamin@millelacsband.com);

[terrence.tibbetts@whiteearth-nsn.gov](mailto:terrence.tibbetts@whiteearth-nsn.gov);

[gfrazer@mnchippewatribe.org](mailto:gfrazer@mnchippewatribe.org);

[daniel.derudder@piic.org](mailto:daniel.derudder@piic.org);

[blake.johnson@piic.org](mailto:blake.johnson@piic.org);

[dseki@redlakenation.org](mailto:dseki@redlakenation.org);

[kevinj@uppersiouxcommunity-nsn.gov](mailto:kevinj@uppersiouxcommunity-nsn.gov);

[isaac.sherman@omahatribe.com](mailto:isaac.sherman@omahatribe.com);

[frank.white@winnebagotribe.com](mailto:frank.white@winnebagotribe.com);

[bquintana@kewa-nsn.us](mailto:bquintana@kewa-nsn.us);

[governor@puebloofacoma.org](mailto:governor@puebloofacoma.org);

[governor@pueblodecochiti.org](mailto:governor@pueblodecochiti.org);

[Poigov@isletapueblo.com](mailto:Poigov@isletapueblo.com);

[governor@nambepueblo.org](mailto:governor@nambepueblo.org);

[governor@picurispueblo.org](mailto:governor@picurispueblo.org);

[LEdwards@pojoaque.org](mailto:LEdwards@pojoaque.org);

[ssandoval@sfpueblo.com](mailto:ssandoval@sfpueblo.com);

[governor@sanipueblo.org](mailto:governor@sanipueblo.org);

[snmontoya@sandiapueblo.nsn.us](mailto:snmontoya@sandiapueblo.nsn.us);

[governors@santaana-nsn.gov](mailto:governors@santaana-nsn.gov);

Pueblo of Taos, New Mexico	<a href="mailto:governor@taospueblo.com">governor@taospueblo.com</a> ;
Pueblo of Tesuque, New Mexico	<a href="mailto:cquintana@pueblooftesuque.org">cquintana@pueblooftesuque.org</a> ;
Pueblo of Zia, New Mexico	<a href="mailto:tammylpino@yahoo.com">tammylpino@yahoo.com</a> ;
Coquille Indian Tribe	<a href="mailto:brendameade@coquilletribe.org">brendameade@coquilletribe.org</a> ;
Cow Creek Band of Umpqua Tribe of Indians	<a href="mailto:vpense@cowcreek.com">vpense@cowcreek.com</a> ;
Gila River Indian Community of the Gila River Indian Reservation	<a href="mailto:executive.mail@gric.nsn.us">executive.mail@gric.nsn.us</a> ;
Lower Brule Sioux Tribe of the Lower Brule Reservation, SD	<a href="mailto:Chairman@lbt.org">Chairman@lbt.org</a> ;
Burns Paiute Tribe	<a href="mailto:Eric.hawley@burnspaiute-nsn.gov">Eric.hawley@burnspaiute-nsn.gov</a> ;
Confederated Tribes of Warm Springs	<a href="mailto:lynn.davis@wstribes.org">lynn.davis@wstribes.org</a> ;
Confederated Tribes of the Grand Ronde Community of Oregon	<a href="mailto:cheryle.kennedy@grandronde.org">cheryle.kennedy@grandronde.org</a> ;
Confederated Tribes of Siletz Indians of Oregon	<a href="mailto:dpigsley@msn.com">dpigsley@msn.com</a> ;
	<a href="mailto:BrendaB@ctsi.nsn.us">BrendaB@ctsi.nsn.us</a> ;
Confederated Tribes of the Umatilla Indian Reservation	<a href="mailto:garyburke@ctuir.org">garyburke@ctuir.org</a> ;
	<a href="mailto:margaritebecenti@ctuir.org">margaritebecenti@ctuir.org</a> ;
Klamath Tribes	<a href="mailto:don.gentry@klamathtribes.com">don.gentry@klamathtribes.com</a> ;
Las Vegas Tribe of Paiute Indians of the Las Vegas Indian Colony	<a href="mailto:contact@lvpaiute.com">contact@lvpaiute.com</a> ;
Shoshone-Paiute Tribes of the Duck Valley Reservation	<a href="mailto:howard.tedl@shopai.org">howard.tedl@shopai.org</a> ;
Confederated Tribes and Bands of the Yakama Nation	<a href="mailto:JoDe@yakama.com">JoDe@yakama.com</a> ;
Confederated Tribes of the Chehalis Reservation	
Confederated Tribes of the Colville Reservation	<a href="mailto:chairman@chehalistribe.org">chairman@chehalistribe.org</a> ;
Cowlitz Indian Tribe	<a href="mailto:wiyall@cowlitz.org">wiyall@cowlitz.org</a> ;
Hoh Indian Tribe	<a href="mailto:Bernard.Afterbuffalo@hohtribe-nsn.org">Bernard.Afterbuffalo@hohtribe-nsn.org</a> ;
Jamestown S'Klallam Tribe	<a href="mailto:rallen@jamestowntribe.org">rallen@jamestowntribe.org</a> ;
Lower Elwha Tribal Community	<a href="mailto:fgcharles@elwha.org">fgcharles@elwha.org</a> ;
Lummi Tribe of the Lummi Reservation	<a href="mailto:Stan.Choate@CenturyLink.com">Stan.Choate@CenturyLink.com</a> ;
Makah Indian Tribe of the Makah Indian Reservation	<a href="mailto:brittany.olson@makah.com">brittany.olson@makah.com</a> ;
Muckleshoot Indian Tribe	<a href="mailto:virginia.cross@muckleshoot.nsn.us">virginia.cross@muckleshoot.nsn.us</a> ;
Nisqually Indian Tribe	<a href="mailto:choke.ken@nisqually-nsn.gov">choke.ken@nisqually-nsn.gov</a> ;
Port Gamble S'Klallam Tribe	<a href="mailto:dwellman@pgst.nsn.us">dwellman@pgst.nsn.us</a> ;
Puyallup Tribe of the Puyallup Reservation	<a href="mailto:angel.robertiello@puyalluptribe.com">angel.robertiello@puyalluptribe.com</a> ;
Quileute Tribe of the Quileute Reservation	<a href="mailto:renee.woodruff@quileutetribe.com">renee.woodruff@quileutetribe.com</a> ;
Quinault Indian Nation	<a href="mailto:fsharp@quinault.org">fsharp@quinault.org</a> ;
Skokomish Indian Tribe	<a href="mailto:gmler@skokomish.org">gmler@skokomish.org</a> ;
Snoqualmie Indian Tribe	<a href="mailto:Jaime.Martin@snoqualmietribe.us">Jaime.Martin@snoqualmietribe.us</a> ;
Spokane Tribe of the Spokane Reservation	<a href="mailto:carole@spokanetribe.com">carole@spokanetribe.com</a> ;
Squaxin Island Tribe of the Squaxin Island Reservation	<a href="mailto:acooper@squaxin.us">acooper@squaxin.us</a> ;
Suquamish Indian Tribe of the Port Madison Reservation	<a href="mailto:lforsman@suquamish.nsn.us">lforsman@suquamish.nsn.us</a> ;
Confederated Tribes of the Colville Reservation	<a href="mailto:neeka.somday@colvilletribes.com">neeka.somday@colvilletribes.com</a> ;
Bad River Band of the Lake Superior Tribe of Chippewa Indians of the Bad River Reservation, Wisconsin	<a href="mailto:MikeW@badriver-nsn.gov">MikeW@badriver-nsn.gov</a> ;
Forest County Potawatomi Community, Wisconsin	
Ho-Chunk Nation of Wisconsin	<a href="mailto:Ned.DanielsJr@fcpotawatomi-nsn.gov">Ned.DanielsJr@fcpotawatomi-nsn.gov</a> ;
	<a href="mailto:Marlon.WhiteEagle@ho-chunk.com">Marlon.WhiteEagle@ho-chunk.com</a> ;
	<a href="mailto:dakota.walton-smith@ho-chunk.com">dakota.walton-smith@ho-chunk.com</a> ;
	<a href="mailto:louis.taylor@lco-nsn.gov">louis.taylor@lco-nsn.gov</a> ;
Lac Courte Oreilles Band of Lake Superior Chippewa Indians of Wisconsin	
Lac du Flambeau Band of Lake Superior Chippewa Indians of the Lac du Flambeau Reservation of Wisconsin	<a href="mailto:jwildcatsr@ldftribe.com">jwildcatsr@ldftribe.com</a> ;

Oneida Nation

Red Cliff Band of Lake Superior Chippewa Indians of Wisconsin

St. Croix Chippewa Indians of Wisconsin

Paiute Indian Tribe of Utah (Cedar Band of Paiutes, Kanosh Band of Paiutes, Koosharem Band of Paiutes, Indian Peaks Band of Paiutes, and Shivwits Band of Paiutes)

thill7@oneidanation.org;

Richard.Peterson@redcliff-nsn.gov;

LewisT@stcroixtribalcenter.com;

sparashonts@utahpaiutes.org